



EFM will replace FISLink in June 2025

Date: June 8, 2025



FIS Employees please reference this [site](#) for additional information

FIS Clients/Partners/Vendors please review the information below

Beginning June 15, 2025, the ability to share files through FISLink will be removed. FISLink's replacement, **Enterprise File Mover (EFM)**, is now available. EFM leverages two distinct environments within the U.S. and Europe, instead of the four previously used environments with FISLink.



Important notes regarding this replacement project:

- Client user accounts and data in FISLink environments are not being migrated as part of this transition.
- Clients must be invited to use the system. A new message sent by an FIS employee from EFM will create accounts for clients/customers.
- A starter password and the URL for EFM will be sent via email when a new account is created.
- The EFM Client user guide is available [here](#). This shows the login process and how to use the system.
- Multi-factor authentication is required for EFM accounts. MFA setup will be required during the first login.
- Files sent through FISLink will be available until the normal file expiration date, 14 or 30 days, depending on the specific FISLink environment.

Important dates:

June 15, 2025: Access to send files via FISLink will be removed. All secure file transfers must be transitioned to EFM by this date.

July 15, 2025: FIS employees and clients can no longer sign in to FISLink.



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